Horizon

Hardware

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Today's contact centre and working professionals expect a lot from their audio visual equipment.

They require outstanding sound performance for natural conversational communication, extreme durability to withstand the toughest business environments and exceptional comfort for long hours of use whether they are office based, remote working or always on the move.

High quality voice is an imperative part of any company's communication strategy, combining Horizon's voice capabilities with the right headsets for your business and your employees ensures that you will always stay connected.

We are able to offer a full range of audio equipment; portable headsets perfect for workers on the move, desk phones perfect for office workers and those permanently home based, and audio-conferencing units perfect for meeting rooms and anyone who requires uncompromised audio quality.

Headsets

Headsets represent the pinnacle of portability, naturally making them perfect for workers who are on the move, or office workers who don't necessarily need the full range of features that come from a static desk phone.

We have partnered with both EPOS Sennheiser and Poly to provide you with as wide a choice of headsets as possible.

IMPACT 665 USB

Wired USB headset. The IMPACT 665 USB covers every situation with premium quality and style.

- Sennheiser Voice Clarity
- Ultra noise-cancelling microphone
- High-quality neodymium speaker
- Unibody headband construction for maximum strength at stress points
- Extension headband with number indications for accurate adjustment
- With fold-flat ear cups and carry pouch
- Perfect for call centre workers

Connects to

ADAPT 165 USB

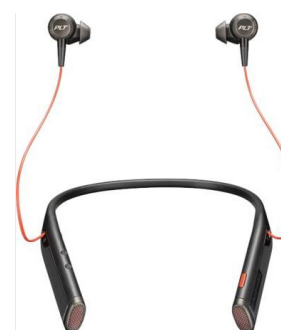Wired USB headset with adjustable fit and choice of ear pads

- Noise-cancelling microphone to filter out ambient noise
- Enjoy a natural listening experience With EPOS VoiceTM technology
- An adjustable, flexible headband
- With large on-ear leatherette or foam ear pads for noise dampening
- Protect your hearing with acoustic shock with EPOS ActiveGard® technology
- Perfect for call centre workers

Connects to

VOYAGER® 6200 UC

Bluetooth® neckband headset with earbuds

- Active noise cancelling (ANC)
- Comfort-fit earbuds deliver hi-fi stereo
- Neckband vibrates to alert you to incoming calls
- Pairs with up to eight devices and connects to two simultaneously
- Wideband audio provides high-quality PC telephony
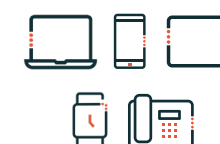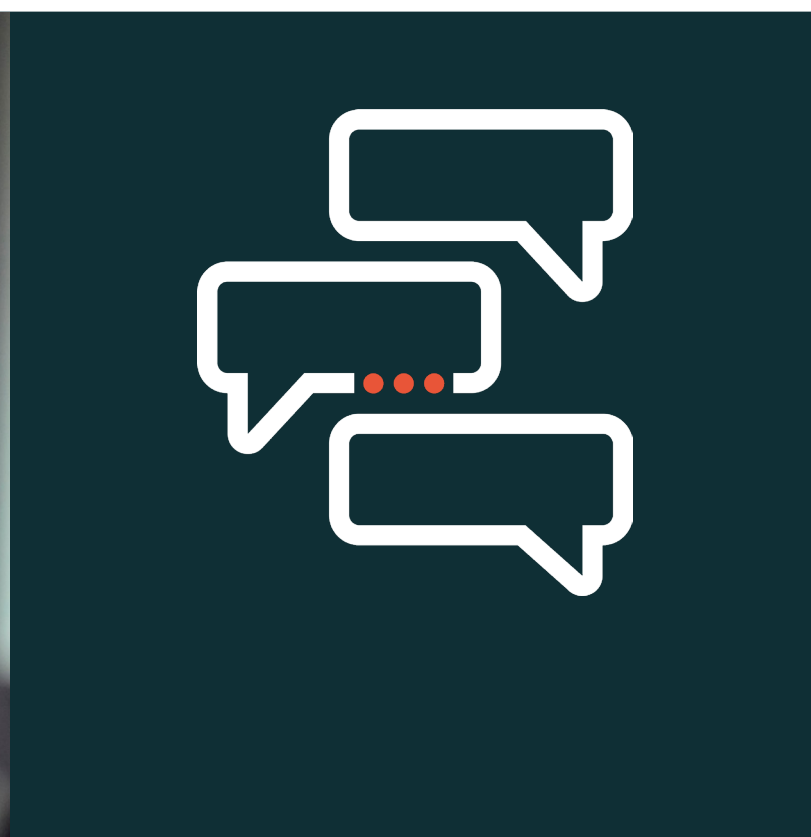- Perfect for busy executives

Connects to

VOYAGER FOCUS UC

Stereo Bluetooth headset with active noise cancelling (ANC)

Connects to

- Smart sensors answer calls by simply putting on the headset
- Enhanced voice alerts announce caller ID, mute and connection status, talk time level
- Dynamic Mute Alert feature senses and alerts you when you try to talk when muted
- Smart mic boom: wear on either side and maintain locations of R/L stereo and volume/track buttons
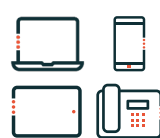- Perfect for receptionists

VOYAGER 5200 UC

Bluetooth headset system

- Four adaptive microphones and proprietary DSP reduce background noise
- Six layers of WindSmart® technology ensures you are heard clearly
- Portable charging case provides up to 14 hours of additional talk time
- Perfect for busy executives

Connects to

SAVI® 8220

Wireless DECT™ headset system

- Roam up to 590 ft/180 m from your PC
- Close Conversation Limiting blocks background noise and nearby conversations
- Active noise cancelling filters out noise so you can focus
- Up to 13 hours of talk time on a single charge
- Perfect for sales staff and remote workers

Connects to

VOYAGER 8200 UC

Connects to

Stereo Bluetooth headset with active noise canceling (ANC)

- Dual-mode active noise canceling (ANC) lets you choose your preferred noise-reduction level
- Contemporary, boomless design
- Four adaptive microphones reduce background noise
- Hi-fi stereo sound
- Perfect for busy executives

Handsets

Ubiquitous with any modern office, IP desk phones are easy to set up, easy to use, and optimised to run on most emerging IP and UC Cloud platforms.

They also pack excellent sound quality and propriety technologies that others can't match.

We offer a range of desk phones from Poly, Cisco and Yealink to ensure that you get the equipment your workforce needs.

VVX150

A two line, entry level IP desk phone.

- Fixed feature keys - speaker, mute, headset volume
- Power over Ethernet - 10/100
- Perfect for a home office or shared common areas

VVX500

A video capable, Wi-Fi enabled 12-line, performance IP desk phone with touch colour display.

- Fixed feature keys - speaker, mute, headset volume, messages, hold, transfer
- 10 programmable keys
- Power over Ethernet - 2 x 10/10/1000
- Expansion modules - 1 VVX expansion module or VVX colour expansion module
- USB ports - 2 x USB 2.0
- Perfect for knowledge workers and professionals in offices and call centres

VVX250

A four line, Wi-Fi enabled basic IP desk phone with colour display.

- Fixed feature keys - speaker, mute, headset volume
- 2 programmable keys
- Power over Ethernet - 2 x 10/100/1000
- USB ports - 1 x USB 2.0
- Perfect for small and medium sized businesses

VVX450

A twelve line Wi-Fi enabled performance IP desk phone with colour display.

- Fixed feature keys - speaker, mute, headset volume
- 10 programmable keys
- Power over Ethernet - 2 x 10/10/1000
- Expansion modules - 1 Polycom VVX EM50
- USB ports - 2 x USB 2.0
- Perfect for knowledge workers at businesses of all sizes

VVX600

A Video capable, Wi-Fi enabled sixteen-line, performance IP desk phone with touch colour display and integrated Bluetooth 2.1 EDR.

- Fixed feature keys - speaker, mute, headset volume, messages, hold, transfer
- 14 Programmable keys
- Power over Ethernet - 2 x 10/100/1000
- Expansion Modules - 1 VVX Expansion Modules or VVX Color Expansion Modules
- USB Ports - 2 x USB 2.0
- Perfect for Executive office, executive administrators, small and medium business owners

W52P Dect Handset and Base Station

Users benefit from excellent audio quality, freedom of movement, multi-tasking convenience and professional features like intercom, transfer, call forward and 3-way conferencing.

• Fixed feature keys - 5 navigation keys, 2 softkeys, 6 function keys, 6 shortcut keys

• 11 hours talk time; 120 hours standby time

• Power over Ethernet - Integrated PoE (Class 1)

• USB ports - 1 x USB 2.0

• Perfect for both small businesses and SoHo deployments

Cisco 8841

An easy to use 10-line IP phone with a colour display and 8 programmable line keys and up to 12 programmable soft keys.

• Fixed feature keys - voicemail, directory, hold, transfer, conference, settings, volume, headset, speaker, mute, back, end call

• 8 Programmable keys

• Power over Ethernet - Gigabit Ethernet (10/100/1000) switch

• Perfect for small and medium businesses

Cisco 8851

A ten line, business grade IP telephone with colour display and integrated Bluetooth technology.

• Fixed feature keys - voicemail, directory, hold, transfer, conference, settings, volume, headset, speaker, mute, back, end call

• 8 programmable line keys and up to 12 programmable soft keys

• Power over Ethernet - Gigabit Ethernet (10/100/1000) switch

• Expansion modules - 2K KEM, Power supply: 2 KEM, PoE 1 KEM, PoE+ 2 KEM

• USB ports - 1 x USB 2.0

• Perfect for knowledge workers at businesses of all sizes

Cisco 8861

A ten line, business grade, Wi-Fi enabled IP telephone with colour display and integrated Bluetooth technology. Offers highly secure VoIP communications and integration with your personal mobile device.

• Fixed feature keys - voicemail, directory, hold, transfer, conference, settings, volume, headset, speaker, mute, back, end call

• 8 programmable line keys and up to 12 programmable soft keys

• Power over Ethernet - Gigabit Ethernet (10/100/1000) switch

• Expansion modules - 3 KEM, Power supply: 3 KEM, PoE 0 KEM, PoE+ 3 KEM

• USB ports - 2 x USB 2.0

• Perfect for knowledge workers at businesses of all sizes

Cisco ATA 192

The Cisco ATA 192 is an Analogue Telephone Adapter (ATA) that allows you to plug in an analogue phone into the Horizon service. The ATA 192 will come configured correctly for your setup.

Audio & Video Conferencing

Polycom Trio 8500

Taking the ordinary conference call experience to the next level. Getting conference calls started shouldn't be hard, frustrating or time-consuming. The sleek and sophisticated design makes navigation simpler than ever to use. And with Polycom's legendary voice quality, you can be sure every syllable is crystal clear with Polycom® HD Voice™ technology.

- Up to three lines
- Connectivity - Wi-Fi and Bluetooth enabled
- Power over Ethernet - Gigabit Ethernet (10/100/1000) switch
- USB ports - 1 x USB 2.0 Type A-compliant host port USB battery charging BC1.2 compliant; 1 x USB 2.0 Micro-B device port

Polycom Trio 8800

Polycom Trio is the smartphone for modern conference rooms. Marrying Poly's legendary voice quality with powerful content performance, Polycom Trio can easily transform conference rooms of all sizes into collaborative, hassle-free team environments.

- Up to three lines
- Connectivity - Wi-Fi and Bluetooth enabled
- Power over Ethernet - Two port Gigabit Ethernet (10/100/1000) switch; 2nd port supports IEEE 802.3af PSE
- USB ports - 1 x USB 2.0 Type A-compliant host port USB battery charging BC1.2 compliant; 1 x USB 2.0 Micro-B device port

Polycom Studio Bar

The Polycom Studio USB video bar is a high-quality camera and speakerphone system that integrates with Horizon Collaborate and includes key features such as an auto-framing camera, stereo microphones, and stereo speakers.

- Camera with privacy shutter that enables or disables the video input as you choose
- Connectivity - Wi-Fi and Bluetooth enabled
- USB ports - 1 x USB 3.0 Type C port (with 2.0 compatibility)

In a world where conference calls are on the rise, crystal-clear conversations are a must for productive meetings.

Polycom conference phones have superb voice quality, expansive microphone pick-up, advanced audio processing, and all the features that make conference calls seem as natural as being in the same room.

Accessibility

In selecting our partners and our Horizon compatible hardware we recognise that there are people who have a varied range of abilities. Many of our products have features that require no configurations such as:

• Visual alerts

• Customizable backlighting

• Hearing-aid compatibility

• Tactile "5" key with raised "bumps"

As well as this we have further features to support those who are visually, hearing or mobility impaired. Below is a list of supported features - for full details, including which hardware best suits your accessibility needs, please contact us.

Accessibility features for hearing impaired users

• Visual message waiting indicator

• Adjustable ringtone and volume

• Adjustable call volume

• Visual Ringing

• Electronic hookswitch support

• Headset memory mode

• Hearing aid compatible handsets
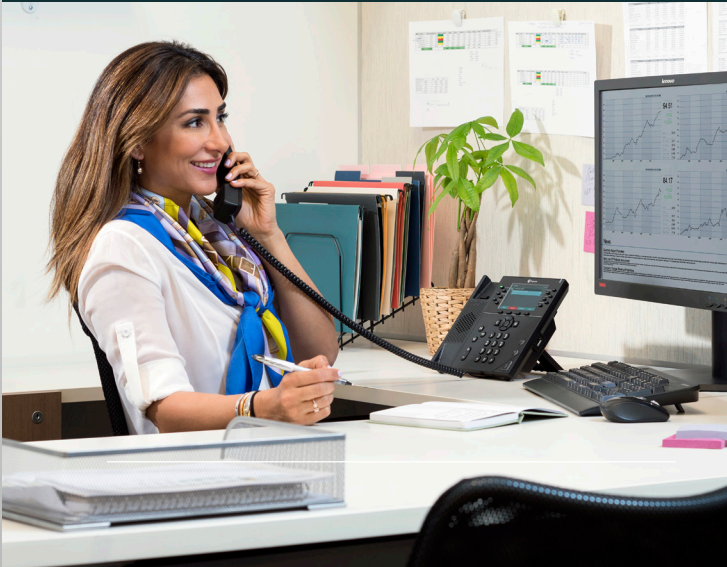
• TTY support

Accessibility features for vision impaired and blind users

• Adjustable backlight settings

• Tactile "5" key with raised bumps

• Large keys

• Physical line keys

• Variety of feature keys that you can press

• Tactile-discernible number, feature, and navigation keys

• Illuminated feature keys

Accessibility features for mobility impaired users

• Auto-answer feature

• Dedicated handset jack that enables auto-answer function

• Touchscreen

• Large keys

• Built-in speakerphone

• Adjustable phone stand

• "Polycom Desktop Connector" application (VVX models)